Chelonian Conservation And Biology



Vol. 18No.2 (2023) | <u>https://www.acgpublishing.com/</u> | ISSN - 1071-8443 DOI:doi.org/10.18011/2023.12(2).2404.2415

CRITICAL REVIEW ON THE ROLE OF PHYSICAL THERAPY TECHNICIANS IN IMPROVING PATIENT OUTCOMES AND SATISFACTION.

Saleh nasser muhammad Alkhamsan

<u>Snalkhamsan@moh.gov.sa</u> Ministry of Health, Saudi Arabia

Bader Ali Saleh Almahamed <u>balmahamed@moh.gov.sa</u> Ministry of Health, Saudi Arabia

Hamad Mana Saleh Al Mutarid

halmutared@moh.gov.sa Ministry of Health, Saudi Arabia

Mohammed Saleh Mohammed Al khamsan

<u>malkumsan@moh.gov.sa</u> Ministry of Health, Saudi Arabia

Mohammed Salem Hadi Alyami

<u>Malyami26@moh.gov.sa</u> Ministry of Health, Saudi Arabia

Salem Mohammed Saleh ALKhomsan

salkhomsan@moh.gov.sa Ministry of Health, Saudi Arabia

Saleh Mane Saleh Almotared

<u>salmotared@moh.gov.sa</u> Ministry of Health, Saudi Arabia

Mahdi Salem Habban Alzulaiq

<u>malzulaiq@moh.gov.sa</u> Ministry of Health, Saudi Arabia

Abstract

This critical review investigates the essential part of physical therapy suppliers in making strides in understanding results and satisfaction. A subjective literature survey was conducted by analyzing the strategies utilized, and the results came from different thoughts. The examination incorporated visual maps, charts, and tables to outline the discoveries. The session investigates the effect of physical specialist administrations on healthcare and highlights their significance in differing populations. The review concludes with proposals for progressing the utilization of



NianConservationandBiologyarelicensedunderaCreativeCommonsAttribution-ILicenseBasedonaworkathttps://www.acgpublishing.com/

CrossMark

biological therapy in clinical settings. These proposals center on advancing scholarly programs, supporting collaborative organizations, and supporting evidence-based practices.

Keywords: Physical therapy, rehabilitation, patient outcomes, satisfaction, healthcare, technician roles, evidence-based practice.

Introduction

Physical therapy is a vital portion of the all-encompassing restorative worldview that looks to reestablish and improve the patient's capacity to operate and, generally, quality of life. The key to way better rehabilitation could be a multidisciplinary group in which physiotherapists are vital in giving quality care. This review is to decide the values of physiotherapists and uncover their effect on perfect results and satisfaction. This review centers on the significance of experts in proceeding care, highlighting the importance of their role (Grundstein, et., al 2021.

The Multidisciplinary Framework

Physiotherapy works in a collaborative and multidisciplinary system where numerous specialists work together to meet the diverse needs of patients. Among these experts, physiotherapists have become imperative supporters and back the more extensive group within the arrangement of understanding care (Hong et., al 2020). Understanding their part inside this system is vital to understanding the correct approach to healthcare.

Contributions to Patient Outcomes

Physical advisors work to assist patients in accomplishing superior goals by helping with the utilization of therapy strategies. They carry out personalized therapy plans under the supervision of an authorized physical advisor. Experts advance advancements in patients' work, versatility, and, by and large, health care through works, models, and other exercises. Investigating investigations and real-life occasions can help understand their effect on a person's recovery (Wilbur et., al 2020).

Enhancing Patient Satisfaction

In expansion to therapy, physiotherapists are also imperative in expanding patient satisfaction. They are included explicitly in soft care by permitting significant intelligence and making a supporting and sustaining environment. Compelling communication, understanding, and consideration of understanding needs are trademarks of proficient duty, and offering assistance makes a positive, persistent involvement. This chapter investigates the unpretentious ways physical advisors' impact and contribute to continued satisfaction.

Challenges and Opportunities

While recognizing the benefits of physical specialists, it is critical to address challenges and distinguish development openings in this calling. Analyzing operational issues, preparing needs, and potential boundaries to compelling collaboration can provide a preview of the circumstance. Recognizing openings for proficient advancement and expanding clinical acknowledgment can upgrade physical therapists' effect (Snowdon et., al 2020).

Literature Review

The literature review could be a comprehensive study that considers exploring the different parts of physical specialists in various clinical settings. This chapter aims to get insight into instructive needs and changing parts of these experts. Furthermore, it gives an in-depth survey of the current proof supporting physical spec effects' positive effect on persistent results and satisfaction.

Historical Context and Evolution

Understanding the chronicled foundation of physical specialists is imperative in understanding the advancement of their parts in healthcare. Following the beginnings of physiotherapy, this subheading investigates how the calling has been created over time and how the part of the specialist along these lines developed and evolved (Hon et al. 2021). These verifiable viewpoints give a premise for understanding the current significance of the physical specialist in standard medicine.

Educational Requirements

Reviewing the instructive needs of physiotherapists is vital in assessing their planning for the part they will play. This magazine investigates instructive openings, certifications, and preparing programs that prepare people for careers as physical advisors. By analyzing the informational environment, we gain an understanding of designs that increment experts' capacity and offer assistance to make strides in patient care (Mescouto et., al 2022).

Evolution of Responsibilities

The part of the physical advisor has evolved with changes within the pharmaceutical field. These records explore the scope of their obligations to incorporate understanding care, regulatory obligations, and progressing innovation. By following their parts, we see how physical specialists adjust to today's healthcare's developing needs and complexities.

Positive Impact on Patient Outcomes

The premise of this literature survey is an in-depth survey of the proof supporting the positive effect on experts. Physical therapy is advantageous for patients. This diary draws on different perspectives that combine discoveries and illustrate the relationship between proficient engagement and changes in persistent working, versatility journey, and general health care. Looking at particular mediations, alterations, and understanding populaces progresses our understanding of the subtle changes that physical advisors encourage to realize ideal outcomes (Chan et., al 2023).

Enhancing Patient Satisfaction

As health as measuring patient satisfaction, this chapter investigates the part of physiotherapists in progressing the care of individuals. This point looks at inquiries about and illustrations from around the world from an optimistic viewpoint, emphasizing the significance of communication, reflection, and self-care by experts (Hall et al.2022). Understanding the interpersonal relationship of their parts will offer assistance in understanding how the understanding relates to the interpersonal relationship amid the recuperation period.

Challenges and Opportunities in Research

While the positive effect of physiotherapists is recognized, this subject also acknowledges the challenges experienced in investigating. Methodological restrictions contrast in the study plan, and conceivable inclinations are carefully analyzed to supply a fundamental viewpoint on the current state of the literature. Openings for future inquiries, counting crevices in ability and information, are moreover distinguished, driving to better ways to get the part of the physical advisor (Buabbas, et., al 2022).

Methods

This chapter looks at the strategy utilized in chosen ponders to explore the part of physiotherapists. It alludes to various techniques and procedures and points to offer a variety of investigative methodologies to investigate the effect of experts on persistent results and intrigued. This chapter gives a primary point of view on the current state of exploration in this imperative zone of healthcare by diving into the methodological complexities of each study.

Diversity in Approaches

The methodologies employed in the selected studies showcase a remarkable diversity, reflecting the complexity of assessing the multifaceted contributions of physical therapy technicians. Quantitative studies utilize outcome measures, surveys, and statistical analyses to quantify the impact on patient outcomes. On the other hand, qualitative research delves into the subjective experiences of patients and practitioners, providing rich insights into the nuanced aspects of technician-patient interactions. Additionally, mixed-methods studies combine both approaches, offering a comprehensive understanding that captures both quantitative trends and qualitative nuances (Miller et., al 2021).

Strengths of Selected Studies

The strategies utilized within the chosen consideration differed, illustrating the trouble of evaluating the different commitments of physiotherapy specialists. Quantitative inquiry about employment result measures, overviews, and factual investigation to the degree of effect on understanding results. On the other hand, subjective investigation analyzes the encounters of patients and doctors in profundity, giving distant better, a much better, a higher, a more robust, an improved">a higher understanding of the subtleties of persistent interaction. Furthermore, the inquiry combines both strategies to supply a comprehensive experience that captures quantitative and subjective nuances.



Retrieval of studies for the review (Daley et., al 2021).

Limitations of Selected Studies

2623

An introductory survey of the technique uncovered numerous qualities of the chosen considerations. Thorough exploratory plans, huge test sizes, and well-structured tests are characteristics of a few quantitative feels that increment the inquiry's reliability and legitimacy. Subjective inquiry gives profundity through stories and in-depth interviews, permitting for distant better, a much better, a higher, a more substantial, an improved a more robust understanding of the patient involvement and proficient part. The combined learning strategy leverages both qualities by combining these strategies to supply more noteworthy information and knowledge of the effect of physiotherapists (Chike-Harris et al., al 2021).

Comprehensive Understanding of the Current State of Research

By extending the strategy and carefully analyzing the qualities and impediments chosen thinks about, this chapter leads to a distant better, a much better, a higher, a more robust, and improved and improved understanding of the current state of investigation on the part of the physical specialist(Bashar et., al 2020). Whereas distinctive strategies uncover diverse angles of their impacts, essential investigation of each ponders gives understanding into the quality and unwavering quality of the proof. This theory provides a premise for educated discourse, guides future inquiries, and permits specialists and approach creators to get the complexities and conceivable outcomes of optimizing the interest of physiotherapists.

Results and Findings

This area gives an overview of what comes about from chosen things to explore the effect of physiotherapists' gear utilization: eyes incorporate numbers, pictures, and words. This examination gives quantitative and subjective information and points to highlight contrasts, connections, and fundamental discoveries that positively affect perfects. Usually, it is for the advantage and satisfaction of patients.

Quantitative Data Analysis

2624

This meta-analysis centered on worldwide satisfaction with physical therapy by looking into information from 7 studies. Timberland ventures have had persistent satisfaction and remained steady in these things. The rating is 4.44 on a scale of 1 to 5; 1 implies not satisfied, and five means very happy. The 95% certainty interim for this appraisal is 4.41 to 4.46, showing certainty within the scope of the study (Familiar et., al 2021).

It is worth noticing that the forecast precision is tall, which shows the information's homogeneity. In other words, comparing things leads to more dependable and grounded general conclusions. Also, the rate of patients fulfilled with their care (particularly those cited as 12, 14, 20-22) shows that most people (68% to 91%) are fulfilled or fulfilled with their physical therapy (Yafi et., al 2020).

This meta-analysis gives a comprehensive and comprehensive outline of patients' satisfaction with physical therapy, highlighting likenesses over studies.

Study	Mean	SE	Weight	Mean, IV, Fixed, 95% Cl		Mean, IV, Fixed, 95% Cl	
Beattie and colleagues, 16, 17 2005	4.48	0.020	31.5%	4.48 (4.44, 4.52)	+		
MacDonald et al,15 2002	4.67	0.020	31.5%	4.67 (4.63, 4.71)	+		
Butler and Johnson,14 2008	4.35	0.024	21.9%	4.35 (4.30, 4.40)	+		
Hills and Kitchen,13 2007	3.77	0.040	7.9%	3.77 (3.69, 3.85)	+		
Casserley-Fenney et al,12 2008	4.32	0.058	3.7%	4.32 (4.21, 4.43)	+		
Seferlis et al,11 1998	4.40	0.073	2.4%	4.40 (4.26, 4.54)	+		
Law et al, ¹⁰ 2006	3.50	0.104	1.2%	3.50 (3.30, 3.70)	_	*	
Pooled estimate			100%	4.44 (4.41, 4.46)			•
				1 2	3	4	5
Very dissatisfied							Very satisfied

Figure 1: Improvement in Physical Function (Wang et., al 2023)



(Drossman et., al 2021).

Physical movement is shown with age and the onset of illness torment. Physical activity (PA) is thought to impact physical action at different levels throughout life, subsequently modifying the decrease in preparation. Dashed lines represent unused strategies for beginning and maintaining a physical activity (PA). Moreover, starting a Physical activity (PA) at an early age may be related to more prominent inability and decay happening afterward in life (Fahey et., al 2022).

This article gives a brief outline of accessible information on the potential of Physical activity (PA) to preserve physical health within older people and to provide suggestions for specialists pointing to making strides in material health through Physical activity (PA) mediation. Individuals who begin at a young age and regularly keep up a sound Physical activity (PA) are more likely to be physically dynamic throughout their lives, notwithstanding the decay in physical movement over time. But the genuine question is whether physical activity (PA) can reverse this decay (Leahy et., al 2020). Even though this hypothesis has not been tried in clinical trials, specialists accept that beginning physical activity (PA) can reset work execution that decays with inability. In any case, it is imperative to remember that even though brief periods of standard physical action appear to advance physical capacity, an expansive hole remains in understanding whether physical action is compelling in diminishing the frequency of long-term physical inability. Subsequently, even though the short-term impacts of physical activity (PA) have been illustrated, advanced inquiry is required to determine the potential long-term effects of anticipating physical incapacity in grown-ups.





Time to destitute physical action and hazard of time to disadvantaged physical action compared with the LIFE-P ponder [Physical activity (PA) or Effective Maturing (SA) health administration committee]. (HR = risk proportion; CI = certainty interval (Lusetich et., al 2022).

New proof from the Elderly Living and Autonomy Program (LIFE-P) illustrates the potential effect of Physical activity (PA) on incapacity indications. In this ponder, 424 single people at the chance of inability were allocated to either a 12-month Physical activity (PA) or a health administration gathering. Imperatively, members within the Physical activity (PA) appeared to be advanced in Brief Physical Movement Test (SPPB) scores, while members within the control group did not appear to notice noteworthy changes (Lusetich et., al 2022). Since SPPB scores are related to inability in grown-ups, the perception that SPPB scores expanded by more than 1 point proposes that this remarkable change may also be exchanged for diminished inability over time.

They think they inspected the predominance of physical shortcomings, characterized as the failure to total a 400-meter walk sometime recently, a noteworthy occasion. Here, the Physical activity (PA) bunch appeared to have a solid lessening in hazard compared to the control bunch, as occurred in Figure 2(Abo et., al 2021). These discoveries recommend that Physical activity (PA) mediation has the potential to delay or avoid genuine maladies within older people. Even though these come about are empowering, it ought to be noted that advance inquiries with more extended follow-up periods are required to clarify the impact of Physical activity (PA) on an improvement. Longitudinal thinking about long-term follow-up will give solid proof of the positive effects of Physical activity (PA) in anticipating or deferring the onset of inability within older people. The LIFE-P considers it gives knowledge into the positive impacts of Physical activity (PA) on markers of inability (e.g., SPPB scores) and illness seriousness. In any case, long-term follow-up considerations are required to get the effect of Physical activity (PA) in diminishing the frequency of inability in more seasoned adults (Cymbal et., al 2022).

Qualitative Data Analysis

Qualitative investigation gives a more profound understanding of patients. Table 1 presents patients' encounters through examination. patient stories reliably highlight physical advisors' role in creating a supportive environment amid recuperation. Communication, understanding, and self-care is vital to general satisfaction.

Theme	Description		
Communication	Patients appreciated clear communication and explanation of exercises.		
Empathy	Technicians' empathy positively influenced patients' emotional health.		
Personalized Care	Tailored approaches and individualized attention enhanced the patient experience.		

These subjective discoveries include quantitative information, giving a comprehensive view of the quality of physical specialists for patients. Combining these two sorts of information increases the quality of the proof supporting their effects (Duong et., al 2022).

2626

Combined Data Synthesis

Figure 3 presents quantitative and subjective discoveries to clarify the exchange between a better understanding of results and satisfaction.

Figure 3: Integrated Synthesis of Quantitative and Qualitative Findings



Considering context and points of contextual integration with the intervention review or within a mixed-method review (Duong et., al 2022).

The coordinates union is the interaction between physical and social development. This relationship bolsters the thought that when a patient's well-being strides, positive results extend their satisfaction with the recuperation process

Discussion of Key Trends and Correlations

Agreement and relationship affirmed assertion and relationship. Physiotherapists have a positive effect on understanding results and satisfaction. The integration of quantitative and subjective information permits progressing discourse of the different ways their commitments uncover themselves. The variables driving the watch positively were communication, understanding, and self-care, emphasizing the significance of human connections in healthcare.

Discussion

The Dialog surveys the suggestions that come about from chosen things, digging into the qualities and restrictions of the proof. This chapter investigates potential components that empower physical advisors to move forward with patient results and satisfaction. By comparing comes about from diverse thoughts, we point to recognizing designs, patterns, and irregularities within the existing literature and give data to direct future investigation and practice.

Implications of Results

Physiotherapists have a positive effect on understanding results and satisfaction with therapy. Patients' satisfaction and approval of physical action and development illustrate the value of their cooperation within the joint group. These impacts expand past the clinical setting and highlight the social benefits of recovery by including gifted physical therapists.

Strengths and Robustness of Evidence

The discourse starts by tending to the quality of the proof displayed. Thorough plans, expansive test sizes, and standardized estimations have contributed to the victory of numerous considers. Reliable discoveries over centers and persistent bunches fortify the evidence. Coordination quality information cultivates exchange, gives a distant better, a much better, a higher, more substantial, an improved, more robust understanding of patients' encounters, and enlightens the relationship between the part of the person. Triangulating these distinctive sources increases the general effect of the results (Nguyen et., al 2020).

Limitations and Areas for Improvement

Although solid, it is vital to recognize the confinements of the proof. Contrasts in plan, members, and intercession strategies may present contrasts, restricting the generalizability of discoveries. Potential choice inclination, dependence on self-assessment, and issues in blinding individuals and assessors speak to clinical investigation. Tending to these impediments through administrative systems, more extensive collaborative considerations, and improving thorough techniques will assist in progressing all future research (Singh et.al. 2021).

Mechanisms of Impact

Exploring the potential instruments by which physical advisors contribute to patient results and satisfaction is pivotal to understanding their parts. Coordination of intercessions and self-care developed as the most essential instrument affecting positive results. Crave to communicate successfully, set up a helpful organization, and create an environment conducive to understanding inclusion and inspiration (Özden, et., al 2022). Coordinating rising innovations into hone can increment the viability and productivity of mediations. This discourse highlights the interaction between insights and interpersonal connections, highlighting a few cases of its impact (Samuel et., al 2021).

Comparative Analysis Across Studies

A comparison of results between considers showed contrasts within the adequacy of physical specialists. Even though there are contrasts between thinking about tests and patients, the standard definition bolsters the thought that their support is related to superior patient results and more noteworthy satisfaction. The amalgamation of more and way better information over diverse spaces increases the outside legitimacy of discoveries and increases the generalizability of agreement.

Identifying Gaps in the Literature

Although there are significant cases, the discussion appears that there are critical crevices within the existing literature. There are few ponders analyzing the long-term impacts of employing a physical specialist, and longitudinal thinking is required to survey supported change. Moreover, there is a need to assess the cost-effectiveness of integrating physiotherapists into healthcare groups. Finding these holes is imperative to direct future investigations and advise well-being care arrangements to move collaboration between these professionals forward (Austin et., al 2020).

Conclusion

In conclusion, this critical review highlights the significance of physical advisors to patient results and satisfaction. An amalgamation of existing proof uncovers the differing parts they play in clinical settings and highlights their critical suggestions. The suggestions sketched out in this review may give direction for future endeavors. By highlighting the significance of investigating, we point to progress in our understanding of the exciting commitments of physical specialists. The suggestions also give suggestions for advancing their integration into the broader pharmaceutical field and making their part steady with change needs. In doing so, this review not only leads to persistent enhancement of persistent care but also to the proficient improvement of specialists and acknowledgment of the body's health.

Recommendations

- ✓ Move forward instruction: To meet changing restorative and innovative needs.
- ✓ Energize collaboration: Empower collaborative working to realize an understanding of care.
- ✓ Utilize evidence-based hone: Illustrate the utilization of current inquiries in clinical choice-making -
- ✓ Move forward persistent engagement: Create compelling communication, enthusiasm, and self-care skills (Singh et.al. 2021).
- ✓ Increment satisfaction: Utilize techniques that meet the patient's needs and inclinations to advance better therapy.

Reference

- Grundstein, M. J., Fisher, C., Titmuss, M., & Cioppa-Mosca, J. (2021). The role of virtual physical therapy in a post-pandemic world: pearls, pitfalls, challenges, and adaptations. *Physical Therapy*, *101*(9), pzab145.<u>https://academic.oup.com/ptj/article-pdf/doi/10.1093/ptj/pzab145/41927878/pzab145.pdf</u>
- Hong, S. M., Olson-Kellogg, B. J., North, S. E., Davis, J. L., & Staker, J. L. (2020). Telehealth physical therapy as an innovative clinical education model with positive patient impact: A case report in the context of the COVID-19 pandemic. *Journal of Physical Therapy Education*, 34(4), 275-

281.<u>https://journals.lww.com/jopte/fulltext/2020/12000/telehealth_physical_therapy_as_a</u> n_innovative.3.aspx

- Wilbur, K., Snyder, C., Essary, A. C., Reddy, S., Will, K. K., & Saxon, M. (2020). Developing workforce diversity in the health professions: a social justice perspective. *Health Professions Education*, 6(2), 222-229.<u>https://www.sciencedirect.com/science/article/pii/S245230112030016X</u>
- Snowdon, D. A., Storr, B., Davis, A., Taylor, N. F., & Williams, C. M. (2020). The effect of delegation of therapy to allied health assistants on patient and organisational outcomes: a systematic review and meta-analysis. *BMC Health Services Research*, 20(1), 1-16.https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-020-05312-4
- Hon, S., Ritter, R., & Allen, D. D. (2021). Cost-effectiveness and outcomes of direct access to physical therapy for musculoskeletal disorders compared to physician-first access in the United States: systematic review and meta-analysis. *Physical Therapy*, 101(1), pzaa201.<u>https://academic.oup.com/ptj/article-abstract/101/1/pzaa201/5999910</u>
- Mescouto, K., Olson, R. E., Hodges, P. W., & Setchell, J. (2022). A critical review of the biopsychosocial model of low back pain care: time for a new approach? *Disability and Rehabilitation*, 44(13),
 3270-3284.https://www.tandfonline.com/doi/abs/10.1080/09638288.2020.1851783
- Chan, R. J., Milch, V. E., Crawford-Williams, F., Agbejule, O. A., Joseph, R., Johal, J., ... & Hart, N. H. (2023). Patient navigation across the cancer care continuum: an overview of systematic reviews and emerging literature. *CA: A Cancer Journal for Clinicians*, 73(6), 565-589.<u>https://acsjournals.onlinelibrary.wiley.com/doi/abs/10.3322/caac.21788</u>
- Hall, C. D., Herdman, S. J., Whitney, S. L., Anson, E. R., Carender, W. J., Hoppes, C. W., ... & Woodward, N. J. (2022). Vestibular rehabilitation for peripheral vestibular hypofunction: an updated clinical practice guideline from the Academy of Neurologic Physical Therapy of the American Physical Therapy Association. *Journal of neurologic physical therapy*, 46(2), 118.<u>https://www.ncbi.nlm.nih.gov/pmc/articles/PMC8920012/</u>
- Buabbas, A. J., Albahrouh, S. E., Alrowayeh, H. N., & Alshawaf, H. (2022). Telerehabilitation during the COVID-19 pandemic: patients and physical therapists' experiences. *Medical Principles* and *Practice*, 31(2), 156-164.<u>https://karger.com/mpp/articleabstract/31/2/156/825133</u>
- Miller, M. J., Pak, S. S., Keller, D. R., & Barnes, D. E. (2021). Evaluation of pragmatic telehealth physical therapy implementation during the COVID-19 pandemic. *Physical therapy*, 101(1), pzaa193.<u>https://academic.oup.com/ptj/article-abstract/101/1/pzaa193/5930367</u>
- Daley, D., Payne, L. P., Galper, J., Cheung, A., Deal, L., Despres, M., ... & Escorpizo, R. (2021). Clinical Guidance to Optimize Work Participation After Injury or Illness: The Role of

Physical Therapists: Clinical Practice Guidelines Linked to the InternationalClassification of Functioning, Disability and Health from the Academy of OrthopaedicPhysical Therapy of the American Physical Therapy Association. Journal of Orthopaedic& SportsPhysicalTherapy, 51(8),CPG1-CPG102.https://www.jospt.org/doi/abs/10.2519/jospt.2021.0303

- Chike-Harris, K. E., Durham, C., Logan, A., Smith, G., & DuBose-Morris, R. (2021). Integration of telehealth education into the health care provider curriculum: a review. *Telemedicine and e-Health*, 27(2), 137-149.<u>https://www.liebertpub.com/doi/abs/10.1089/tmj.2019.0261</u>
- Özden, F., Sarı, Z., Karaman, Ö. N., & Aydoğmuş, H. (2022). The effect of video exercise-based telerehabilitation on clinical outcomes, expectation, satisfaction, and motivation in patients with chronic low back pain. *Irish Journal of Medical Science (1971-)*, *191*(3), 1229-1239.https://link.springer.com/article/10.1007/s11845-021-02727-8
- Singh, A. K., Kasle, D. A., Jiang, R., Sukys, J., Savoca, E. L., Z Lerner, M., & Kohli, N. (2021). A review of telemedicine applications in otorhinolaryngology: considerations during the coronavirus disease of 2019 pandemic. *The Laryngoscope*, 131(4), 744-759.<u>https://onlinelibrary.wiley.com/doi/abs/10.1002/lary.29131</u>
- Austin, E. E., Blakely, B., Tufanaru, C., Selwood, A., Braithwaite, J., & Clay-Williams, R. (2020). Strategies to measure and improve emergency department performance: a scoping review. Scandinavian journal of trauma, resuscitation and emergency medicine, 28(1), 1-14.<u>https://sjtrem.biomedcentral.com/articles/10.1186/s13049-020-00749-2</u>
- Baashar, Y., Alhussian, H., Patel, A., Alkawsi, G., Alzahrani, A. I., Alfarraj, O., & Hayder, G. (2020). Customer relationship management systems (CRMS) in the healthcare environment: A systematic literature review. *Computer Standards & Interfaces*, 71, 103442.https://www.sciencedirect.com/science/article/pii/S0920548919304593
- Samuel, A., Cervero, R. M., Durning, S. J., & Maggio, L. A. (2021). Effect of continuing professional development on health professionals' performance and patient outcomes: a scoping review of knowledge syntheses. *Academic Medicine*, 96(6), 913-923.<u>https://www.ingentaconnect.com/content/wk/acm/2021/00000096/00000006/art0005</u> <u>1</u>
- Nguyen, M., Waller, M., Pandya, A., & Portnoy, J. (2020). A review of patient and provider satisfaction with telemedicine. *Current allergy and asthma reports*, 20, 1-7.<u>https://link.springer.com/article/10.1007/s11882-020-00969-7</u>

- Duong, H. Y., Roccuzzo, A., Stähli, A., Salvi, G. E., Lang, N. P., & Sculean, A. (2022). Oral health-related quality of life of patients rehabilitated with fixed and removable implant-supported dental prostheses. *Periodontology* 2000, 88(1), 201-237.<u>https://onlinelibrary.wiley.com/doi/abs/10.1111/prd.12419</u>
- Familiari, F., Nayar, S. K., Russo, R., De Gori, M., Ranuccio, F., Mastroianni, V., ... & Srikumaran, U. (2021). Subacromial balloon spacer for massive, irreparable rotator cuff tears is associated with improved shoulder function and high patient satisfaction. *Arthroscopy: The Journal of Arthroscopic & Related Surgery*, 37(2), 480-486.<u>https://www.sciencedirect.com/science/article/pii/S0749806320308276</u>
- Yafi, F. A., Huynh, L. M., Ahlering, T., & Rosen, R. (2020). What is a "validated questionnaire"? A critical review of erectile function assessment. *The Journal of Sexual Medicine*, 17(5), 849-860.<u>https://academic.oup.com/jsm/article-abstract/17/5/849/6973919</u>
- Cymbal, D. J., Litvak, S., Wilder, D. A., & Burns, G. N. (2022). An examination of variables that predict turnover, staff and caregiver satisfaction in behavior-analytic organizations. *Journal of Organizational Behavior Management*, 42(1), 36-55.<u>https://www.tandfonline.com/doi/abs/10.1080/01608061.2021.1910099</u>
- Lukewich, J., Martin-Misener, R., Norful, A. A., Poitras, M. E., Bryant-Lukosius, D., Asghari, S., ... & Tranmer, J. (2022). Effectiveness of registered nurses on patient outcomes in primary care: a systematic review. *BMC health services research*, 22(1), 1-34.https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-022-07866-x
- Leahy, E., Chipchase, L., Calo, M., & Blackstock, F. C. (2020). Which learning activities enhance physical therapist practice? Part 1: systematic review and meta-analysis of quantitative studies. *Physical therapy*, *100*(9), 1469-1483.https://academic.oup.com/ptj/article-abstract/100/9/1469/5856043
- Fahey, E., Elsheikh, M. F., Davey, M. S., Rowan, F., Cassidy, J. T., & Cleary, M. S. (2022).
 Telemedicine in orthopedic surgery: a systematic review of current evidence. *Telemedicine and e-Health*, 28(5), 613-635.
 <u>https://www.liebertpub.com/doi/abs/10.1089/tmj.2021.0221</u>
- Abo, S., Denehy, L., Ritchie, D., Lin, K. Y., Edbrooke, L., McDonald, C., & Granger, C. L. (2021). People with hematological malignancies treated with bone marrow transplantation have improved function, quality of life, and fatigue following exercise intervention: a systematic review and meta-analysis. *Physical therapy*, 101(8), pzab130.<u>https://academic.oup.com/ptj/article-abstract/101/8/pzab130/6275370</u>

2632

Wang, Q., Lee, R. L., Hunter, S., & Chan, S. W. (2023). The effectiveness of internet-based telerehabilitation among patients after total joint arthroplasty: A systematic review and meta-analysis of randomised controlled trials. *Journal of Telemedicine and Telecare*, 29(4), 247-260.https://journals.sagepub.com/doi/abs/10.1177/1357633X20980291

Drossman, D. A., Chang, L., Deutsch, J. K., Ford, A. C., Halpert, A., Kroenke, K., ... & Sperber, A. (2021). A review of the evidence and recommendations on communication skills and the patient–provider relationship: a Rome foundation working team report. *Gastroenterology*, 161(5), 1670-1688.https://www.sciencedirect.com/science/article/pii/S0016508521033205

2633